

# ELM GROVE EMS MONTHLY RUN REPORT

## REPORTING MONTH: DECEMBER 2025

### DEFINITION OF METRICS

- Calls for Service:** Total number of EMS calls.
- Chute Time:** Time from dispatch to ambulance leaving the station.
- Response Time:** Time from dispatch to ambulance on scene.
- Scene Time:** Time spent on scene.
- Dispatched to Call Closed:** Total time from dispatch to back in quarters.
- Man Hours:** Total time spent on calls by EMS personnel.

### SUMMARY OF METRICS

| Metric                    | Monthly Average | Year-to-Date Average |
|---------------------------|-----------------|----------------------|
| Calls for Service         | 40              | 476                  |
| Average Chute Time        | 3:37            | 4:33                 |
| Average Response Time     | 7:03            | 9:44                 |
| Average Scene Time        | 22:01           | 22:55                |
| Dispatched to Call Closed | 55:11           | 54:42                |
| Man Hours Spent on Calls  | 79:05           | 1171:29              |

### DISPOSITION (THIS MONTH)

| Disposition Type                | Number of Calls |
|---------------------------------|-----------------|
| Transported No Lights/Siren     | 21              |
| Transported Lights/Siren        | 9               |
| Patient Treated, Released       | 2               |
| Patient Refused Evaluation/Care | 3               |
| Assist, Other                   | 5               |

### HOSPITAL SELECTION (THIS MONTH)

| Hospital                             | Number of Transports |
|--------------------------------------|----------------------|
| Ascension Elmbrook                   | 9                    |
| Froedtert Hospital                   | 15                   |
| ProHealth Waukesha Memorial Hospital | 3                    |
| West Allis Memorial Hospital         | 2                    |
| Children's Hospital                  | 0                    |
| VA Medical Center                    | 1                    |
| Froedtert Community - New Berlin     | 0                    |
| Other                                | 0                    |

**MUTUAL AID  
MUTUAL AID TO ANOTHER COMMUNITY**

| <b>Community</b> | <b>Number of Calls</b> | <b>Number of Calls (YTD)</b> |
|------------------|------------------------|------------------------------|
| Brookfield       | 2                      | 14                           |
| Menomonee Falls  | 0                      | 10                           |
| New Berlin       | 1                      | 12                           |
| Pewaukee         | 0                      | 2                            |
| Other            | 0                      | 5                            |

**MUTUAL AID FROM ANOTHER COMMUNITY**

| <b>Community</b>   | <b>Number of Calls</b> | <b>Number of Calls (YTD)</b> |
|--------------------|------------------------|------------------------------|
| City of Brookfield | 2                      | 15                           |