

Dear Residents,

Recently, incorrect and misleading information about the Village municipal water proposal has been distributed by a resident which mischaracterizes various parts of the proposal. I would like to clarify some of those points.

The term "municipal water" does not designate a source of water, either well or lake Michigan water, but simply means it is water being sold by a community to residences and businesses. The current proposal is to purchase water from the City of Brookfield, which is in fact well water. It is the goal of the Village to obtain water from Lake Michigan, most likely from the City of Milwaukee. The City of Milwaukee is very interested in working with the Village and has asked us to work in cooperation with other communities, including the City of Brookfield, to put together a plan for service.

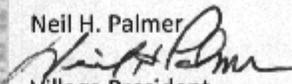
City of Brookfield well water is safe, clean water which meets all of the State of Wisconsin guidelines and does not face the same issues as the City of Waukesha. The water has average 23 to 34 grains of hardness, which individuals may choose to soften, but it is a choice based on personal preference not on necessity. In general, there is no need for a personal iron filter because the City of Brookfield treats the water at the well, before distribution. For more water quality information please visit the City of Brookfield website at www.ci.brookfield.wi.us/index.aspx?nid=22.

The Board of Trustees has sent out letters to receive commitments from property owners to determine whether or not a municipal water system would be financially practical. If a majority of the water residential equivalency units (REU's) commit, the Board of Trustees could choose to move forward. This would mean that properties in the project area would be specially assessed, based on their projected usage, and a lien would be placed on their properties. **It does not mean you would be forced to pay that assessment immediately. The earliest an initial assessment payment may be due is November 1, 2011; most likely payments will not begin until November 1, 2012. You are not required to pay anything until such time as you connected to the water system.** There is a possibility however; that if you were to sell your property that a new mortgage company may require payment at time of sale but that would not be a requirement of the Village.

Estimated Special assessments have varied during the project consideration because construction cost estimates and the number of potential participants has changed as the proposal was developed. The Board of Trustees recommended an assessment amount not to exceed number of \$7900, as a conservative attempt to not understate any possible costs. This cost does not include any expenses for your lateral connection from the street or any internal building conversion costs. These costs are currently estimated at \$35 per foot for the lateral and an average internal plumbing cost of \$700.

The purpose of proposing municipal water is to provide high quality potable water to protect public health and safety, improve fire protection, improve property values and guarantee a reliable water source. I hope the decision made by property owners on whether or not to commit to municipal water is based on the facts and what is in their personal best interests and the Village's best interest. Hopefully this information and the information on the Village's website, www.elmgrovewi.org, will enable you to make an informed decision.

Neil H. Palmer


Village President